

Communication Skills Mastery



ABOUT THIS COURSE

The Communication Skills Mastery virtual class offers participants the flexibility and convenience to join our highly immersive learning experience from anywhere in the world.

The ability to connect, inspire, and influence is the cornerstone of effective teamwork. Whether you are leading a team or a part of the team, this course empowers you to unlock your full potential in this critical domain, regardless of location or schedule. More than just a course, Communications Skills Mastery is an investment in your future.

This course is designed to help you develop the essential communication skills you need to build high-performing teams. Whether you're a leader or a team member, effective communication is critical to success. In this course, you'll learn how to connect with your team members on a personal and professional level and inspire and motivate others to achieve their best. You will also learn more skills and tools on Influencing decision-making in a positive way, resolve conflict constructively and build trust and rapport with your colleagues.

"I learned how to tailor my communication style to different audiences, handle difficult conversations with ease and build trust with my stakeholders."

- Product Manager, FMCG Business

DELIVERY METHOD

The Communications Skills Mastery virtual program combines both synchronous and asynchronous learning, and involves classroom learning and group discussion of practical experience in the field.

The course consists of four facilitated sessions (4 hours per session). This allows participants time to process, reflect, practice the new learning, raise questions, and help to maximize the learning outcome. Regular breaks are provided to participants every hour or so to help them stay focused and maximise learning effectiveness.

PRE-REQUISITE

Since the course focuses on interpersonal skills and team dynamics, rather than specific technical knowledge, there aren't necessarily any hard prerequisites in terms of academic coursework.

To maximise your experience of the virtual class, please ensure you have access to high speed internet and Zoom. If you need any support, please do not hesitate to contact us.

KEY LEARNINGS

By end of the Communication Skills Mastery class, participants will get a good understanding of:

- Improving Team Communication
- Enhancing Team Morale and Engagement
- Organization and Human Change Processes
- Reducing Conflict
- Effective Change Management Strategies
- Optimizing Team Performance
- Communicating and Educating at an Organizational Level
- Facilitating Skills

CLIENT TESTIMONIALS

"Lot of great discussions with the participants and the style of facilitation used by the trainer was amazing and I have never been to a training this engaging."

- Team Lead,
Media Industry

"I learned how to actively listen, provide constructive feedback and work better with my teams."

- Agile Coach,
Aviation Industry

To view our live calendar or to book online please visit our website.

Alternatively we are available on the numbers below to discuss your specific requirements:

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